

## CHAIN OF RESPONSIBILITY COMPLIANCE POLICY

COR-SMYA-POL01

Effective Date: 14/02/2022

At SMYA, we are committed to conducting business in compliance with all relevant National and State laws, regulations, and guidelines. Chain of Responsibility ("CoR") is part of the Heavy Vehicle National Law ("HVNL") and places legal obligations on every party in the heavy vehicle transport supply chain. The aim of CoR is to ensure the actions of each party does not negatively impact the safety of transport activities on the road.

Our company **POWER** values ensure that we inform all relevant employees and contractors of their CoR responsibilities under the Heavy Vehicle National Law (HVNL) obligations. These obligations directly relate to employee duties and form a significant part of our decision making in all our relevant daily activities.

We recognise the primary duty of each person within the CoR is to ensure, as far as is reasonably practicable, the safety of transport activities. As part of this duty, we will not make any demand or requirement or engage in conduct that may directly or indirectly cause us or any person within the Chain of Responsibility to breach their obligations or contravene the Heavy Vehicle National Law.

Therefore, SMYA has developed CoR policies, procedures and system checks to facilitate compliance within our networks. To achieve our compliance, SMYA is committed to the following actions and practices:

- ✓ DRIVER FATIGUE: Monitor drivers arriving onsite for signs of fatigue and/ or being under the influence of alcohol and other drugs. Drivers will not be kept unnecessarily waiting onsite and loads will be tended to within a timely manner. Workplace facilities such as toilets, tea and coffee provisions will be extended to drivers.
- ✓ LOADING, LOAD RESTRAINING & UNLOADING:
  Personnel involved in the loading, restraining, and unloading chain have received adequate information, instruction and/or training, and load restraint guidance material is available at the point of loading. Each load is subject to an inspection and signoff process before leaving the site.
- ✓ MASS & DIMENSION MANAGEMENT: Our employees will consult with each driver to ensure load patterns, dimensions and weights are within the safe limits of the vehicle. Load sheets will be used that display the weights and dimensions of products loaded onto the truck/vehicle.

- ✓ VEHICLE STANDARDS: Requires all vehicles to be presented roadworthy and undergo regular scheduled maintenance. Vehicles must be free of defects and capable of delivering products safely to the destination.
- ✓ **SPEEDING:** SMYA will never request, direct or place pressure on a driver, which may cause them to speed to a destination. Contractors to SMYA are expected to have appropriate policies, procedures and tools in place for their drivers.
- ▼ TRAINING: Chain of Responsibility is incorporated into our inductions and ongoing training development for relevant employees. We also verify the training undertaken by our third parties within our CoR Third Party Engagement Checklist.
- ✔ PROMOTE: Share best practices and behaviours that support our health and safety standards. Encourage reporting of any risks to keep our knowledge up to date and continue improving procedures.

As part of our company **POWER** values, SMYA conducts internal checks and monitoring to achieve our CoR obligations and a safer work environment for personnel, contractors, and customers. Please refer to the SMYA CoR Workbook for information supporting this Policy.

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